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## Further information

**Employment and  
Community Skills**

**01225 718004**

**[west.cc@wiltshire.gov.uk](mailto:west.cc@wiltshire.gov.uk)**

# Employment and Community Skills

## Travel Training

### You can contact Wiltshire Council in the following ways:

**Telephone:** 0300 456 0100

**Textphone:** 01225 712500

**Web:** [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

Information about Wiltshire Council services can be made available on request in other languages including BSL and formats such as large print and audio. Please contact the council by telephone 0300 456 0100, by textphone 01225 712500, or email [customerservices@wiltshire.gov.uk](mailto:customerservices@wiltshire.gov.uk)



Travel training has been successfully delivered by teams within Employment and Community Skills (ECS) since 2005

The benefits of independent travel expand your options and broaden choices in accessing the local and wider community e.g. school, college, work, volunteering etc

You may choose to increase your social involvement and meet up with relatives and friends.



## Eligibility

We support young people within the SEND Service aged 14 to 25, who live in Wiltshire (local authority boundary area) to travel independently within their local communities.

### Road safety

You will need to have road awareness knowledge and be able to cross roads safely and independently.

## What we provide

We can support you with a variety of travel options. Usual methods include; bus travel, walking routes and train travel.

### Time limited travel training support

Customers undertaking travel training are supported 1:1 by a Community Co-ordinator. Over an agreed time period support will be reduced until you are travelling independently.

### Travel training paperwork

Travel training delivery is supported by thorough paperwork systems under recommended advice from the Department of Transport. It includes risk assessments, 'What If' scenarios as well as personal profiling information specific to travel.

### Regular reviews and target setting

Regular reviews will be conducted with you throughout the whole of the process until sustainability is attained.

The reviews are designed to make sure that everything is going to plan.

You may notice improvements to physical health and wellbeing; due to increased levels of activity by being out and about more often.



## How we support you

Methods of delivery are based on individual requirements and supported by action plans and risk assessment(s).

When we receive your referral a Community Co-ordinator will arrange a registration meeting. They will spend time getting to know you and complete any necessary paperwork. You will talk about where you would like to travel to and the support required to begin travel training.

A plan will be created which will include the details including; the routes and times. In addition identify any existing skills and support to develop new skills that may be required

### In case of emergency

We will provide an In Case of Emergency (ICE) card (if required). We will also identify the designated safe places within the community and what to do in a travel emergency.

## Reducing 1:1 support

Support will gradually fade when you can begin travelling more independently. Fading only happens when you are confident to start travelling on your own.

You will continue to be monitored until you have sustained independent travel for an agreed period of time.

You will be signed off from the process when all agreed aspects of travel training have been fully demonstrated to your Community Co-ordinator.

### Ask us about Safe Place?

We will support you to identify a place of safety, to be used whenever you feel worried or if something has not gone to plan. These community organisations will agree to assist you in making a phone call, take time to listen and provide a seat. We also use the Warm Spaces Scheme.

## Referral details

### Who can refer on your behalf?

SEND Lead Worker  
Wiltshire College Tutor  
SEND/CYPDT Social Worker  
Wiltshire Specialist School Teacher

You will need to have a current Education and Health Care Plan (EHCP) or previously held statement.